01 Describe **one** difference between application software and system software.

[2 marks]

Max one mark if no implied difference.

Application is used by the end-user/whereas system is used to manage hardware

02 State two types of application software. You must not use brand names in your answer.

[2 marks]

NB; No brand names. Examples: word processing, spreadsheet, presentation, web browser, computer game, graphics editing, sound editing etc…

03 An operating system manages the memory of a computer.

State **two** other things that are managed by the operating system.

[3 marks]

Two of: applications, processor, input/output devices, security systems

04 Compression software is a type of utility program.

04.1 Explain **one** situation where compression software would be useful.

[1 mark]

To make the file size of a file smaller/to make it quicker/possible to e-mail etc… Must relate to file size not just "size"

NB: this is a unit 3 question…

04.2 Give two other examples of utility software

[2 marks]

e.g. encryption software, defragmentation, backup, anti-virus, firewall, auth-update, disk formatting and repair etc…